



Minutes
Dallas Fort Worth International Airport
Revenue Management and Customer Experience Committee
Tuesday, March 31, 2026
1:14 PM

Convening of the Meeting - The Regular Meeting of the Dallas Fort Worth International Airport Revenue Management and Customer Experience Committee was duly convened and held in the Board Room of the DFW Airport Headquarters building at 1:14 PM, on Tuesday, March 31, 2026, pursuant to earlier notification thereof to the members of the Board and public. The following quorum was present:

DeMetris Sampson, Chair
Raanan Horowitz, Vice Chair
Monica Lira Bravo
Joel Burns
Vincent Hall

Other Board Members in attendance:

Vernon Evans
Angela Hunt
Ben Leal
Mario Quintanilla

Board Staff in Attendance:

Chris McLaughlin, Ken Buchanan, Brian Butler, Maruchy Cantu, Mohamed Charkas, Paul Puopolo, Jerome Woodard, Elaine Rodriguez, Aaron Muñoz, James W. Baker III

AGENDA

1. Approve Minutes of the Revenue Management and Customer Experience Committee Meeting of March 3, 2026.

The Minutes were approved.

REVENUE MANAGEMENT AND CUSTOMER EXPERIENCE COMMITTEE

Consent Items for Consideration

- | | | |
|------------------|------|---|
| Sharon McCloskey | R-1. | Approve contract no. PA1991 for Restroom Scent HVAC Diffusion System with Air Aroma USA Dist LLC of New York, New York in an amount not to exceed \$472,400 for the five-year term of the contract with a start date of May 2026; and that the Chief Executive Officer or designee is authorized to execute said contract.

The Committee recommended that the Board approve this item. |
| Sharon McCloskey | R-2. | Approve to enter into a Reimbursement Agreement with Customs and Border Protection for reimbursement of certain costs related to equipment and installation required for the performance of the Federal Inspection Service (FIS) facility located in Terminal D, in an amount not to exceed \$142,312.50. |

The Committee recommended that the Board approve this item.

Action Items for Consideration

Sharon McCloskey

R-3.

Approve contract no. PA2030 for Janitorial Paper Products with Veritiv Operating Company of Carrollton, Texas in an amount not to exceed \$1,491,295.60, for the five-year term of the contract with a start date of April 2026; and that the Chief Executive Officer or designee is authorized to execute said contract.

The Committee recommended that the Board approve this item.