



Infrastructure and Development Committee Meeting
Tuesday, March 31, 2026
12:30 PM
AGENDA

1. Approve Minutes of the Infrastructure and Development Committee Meeting of March 3, 2026.

INFRASTRUCTURE AND DEVELOPMENT COMMITTEE

Consent Items for Consideration

- | | | |
|------------------|------|--|
| Tammy Huddleston | I-1. | Approve to issue purchase order no. DFW16281 for Common Use Self-Service Kiosks to Embross of Richmond Hills, Ontario, Canada, in an amount not to exceed \$139,191.49, with a purchase date of April 2026; and that the Chief Executive Officer or designee is authorized to execute said purchase order. |
| Tammy Huddleston | I-2. | Approve to ratify contract no. PA2096 for Hyatt Regency Hot Water Distribution Leak with Southland Industries of Dallas, Texas in an amount not to exceed \$300,000 for the 15 calendar-day term of the contract; with a start date of February 12, 2026; and that the Chief Executive Officer or designee is authorized to execute said contract. |
| Tammy Huddleston | I-3. | Approve to increase contract no. PA1906 for Terminal D Ticketing Enhancements with Swinerton Builders of Dallas, Texas in an amount not to exceed \$470,378.93 for a revised not to exceed contract amount of \$9,164,324.93 and the current contract completion date of January 2, 2027, is not affected by this action; and that the Chief Executive Officer or designee is authorized to execute said contract. |
| Robert Gray | I-4. | Approve to increase contract no. PA1453 for Southgate Mechanical, Electrical, Plumbing and Building/Structural Services, with Oshkosh Aerotech, LLC of Roy, Utah, in an amount not to exceed \$144,450, for a revised not to exceed amount of \$13,053,343; the current contract completion date of December 29, 2027 is not affected by this action; and that the Chief Executive Officer or designee is authorized to execute said contract. |
| Robert Gray | I-5. | Approve to increase and extend contract no. 7007021 for Pest Management Services with Prime Pest Management of Carrollton, Texas in an amount not to exceed \$425,000 for a revised amount of \$2,672,452 with a revised contract completion date of September 30, 2026; and that the Chief Executive Officer or designee is authorized to execute said contract. |

Action Items for Consideration

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|------------------|------|--|
| Dillon Pettyjohn | I-6. | Approve contract no. PA1968, for Fabrication and Installation of Signage with Synergy Signs & Services LLC of Fort Worth, Texas in an amount not to exceed \$14,000,000, for the three-year term of the contract; and that the Chief Executive or designee is authorized to execute said contract |
| Tammy Huddleston | I-7. | Approve contract no. PA2000 for DPS 6 HVAC and BAS Replacement with Fast-Track Construction of Southlake, Texas in an amount not to exceed \$2,264,335 for the 426 calendar-day term of the contract with a start date of April 2026; and that the Chief Executive Officer or designee is authorized to execute said contract. |

- | | | |
|------------------|-------|--|
| Tammy Huddleston | I-8. | Approve contract no. PA1845 for Terminals A, B, & E Grease Interceptor Rehabilitation with Gilbert May, Inc. dba Phillips/May Corporation of Dallas, Texas in an amount not to exceed \$13,105,333 for the 600 calendar-day term of the contract with a start date of April 2026; and execute change orders to such contract on an as-needed basis, in the aggregate amount not to exceed \$1,100,000; and that the Chief Executive Officer or designee is authorized to execute said contract. Total action amount is 14,205,333. |
| Tammy Huddleston | I-9. | Approve an amendment to contract no. 9500834 (PA1032) for Terminal F and Skylink Station with Innovation Next+ of Irving, Texas in an amount not to exceed \$300,000,000, for a revised not to exceed amount of \$2,062,668,141.62. The current contract completion date of August 29, 2028, is not affected by this date; and that the Chief Executive Officer or designee is authorized to execute said contract. |
| Robert Gray | I-10. | Approve to increase contract no. PA1880 for Enterprise Terminal Mechanical, Electrical, Plumbing and Structural Maintenance with Real Network Services Inc of Dallas, Texas, in an amount not to exceed \$28,724,791.06 for a revised not to exceed amount of \$148,387,768.72, the current contract completion date of April 10, 2030, is not affected by this action; and that the Chief Executive Officer or designee is authorized to execute said contract. |

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: April 2, 2026

**Infrastructure and
Development Committee**

Resolution No.:

Subject: Common Use Self-Service Kiosks

Department: Design, Code and Construction

Amount: \$139,191.49

Revised Amount: \$0.00

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve to issue purchase order no. DFW16281 for Common Use Self-Service Kiosks to Embross of Richmond Hills, Ontario, Canada, in an amount not to exceed \$139,191.49, with a purchase date of April 2026; and that the Chief Executive Officer or designee is authorized to execute said purchase order.

BACKGROUND:

- This action will purchase eight common use self-service kiosks for installation in Terminals A, D, and E to ensure at least 25% of shared use automated kiosks conform to accessibility standards in compliance with FAA regulations.
- The new units will replace eight existing kiosks and will be installed under an existing Airport job order contract.

BUSINESS DEVELOPMENT INFORMATION:

- Not subject to a contract-specific goal (No Availability)

ADDITIONAL INFORMATION:

- This purchase order will be made through Sourcewell, contract no. 022525-EBS which is available to local government agencies and has a contract term of April 22, 2025 - April 19, 2029.
- The Board authorized the use of the Sourcewell cooperative by Resolution No. 2023-08-187, dated August 10, 2023.

Fund	Project Number	External Funding Source
Joint Capital Acct	2734501	

Attachments: None

Approvals

Tammy Huddleston, Vice President - Design, Code and Construction	Approved - 3/18/2026
Tracy Barker, Vice President - Procurement and Materials Management	Approved - 3/18/2026
Tamela Burks Lee, Vice President - Business Development	Approved - 3/19/2026
Abel Palacios, Vice President - Finance	Approved - 3/19/2026
Elaine Rodriguez, General Counsel - Legal	Approved - 3/19/2026
Christopher McLaughlin, Chief Executive Officer	New -

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: April 2, 2026

**Infrastructure and
Development Committee**

Resolution No.:

Subject: Hyatt Regency Hot Water Distribution Leak

Department: Design, Code and Construction

Amount: \$300,000

Revised Amount: \$0.00

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve to ratify contract no. PA2096 for Hyatt Regency Hot Water Distribution Leak with Southland Industries of Dallas, Texas in an amount not to exceed \$300,000 for the 15 calendar-day term of the contract; with a start date of February 12, 2026; and that the Chief Executive Officer or designee is authorized to execute said contract.

BACKGROUND:

- A leak was recently discovered in an underground hot water line that provides heating and hot water to the Hyatt Regency Facility at Terminal C from the Central Utility Plant. It was imperative that this matter be addressed quickly to ensure customer comfort as well as protect infrastructure from potential water damage.
- This contract includes all work necessary to restore the hot water service line.

BUSINESS DEVELOPMENT INFORMATION:

- Not subject to a contract-specific goal (Contract Ratification)

ADDITIONAL INFORMATION:

- The contract is exempt from public procurement in accordance to Local Government Code 252.223, as it is a procurement necessary to preserve or protect the public health and safety of the Airport's traveling public, tenants and employees.

Fund	Project Number	External Funding Source
DFW Capital Acct		

Attachments: None

Approvals

Tammy Huddleston, Vice President - Design, Code and Construction
Tracy Barker, Vice President - Procurement and Materials Management
Tamela Burks Lee, Vice President - Business Development
Abel Palacios, Vice President - Finance
Elaine Rodriguez, General Counsel - Legal
Christopher McLaughlin, Chief Executive Officer

Approved - 3/18/2026
Approved - 3/18/2026
Approved - 3/19/2026
Approved - 3/19/2026
Approved - 3/19/2026
New -

Hyatt Regency Hot Water Distribution Leak

Official Board Action - Consent

Resolution No.:

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: April 2, 2026

**Infrastructure and
Development Committee**

Resolution No.:

Subject: Terminal D Ticketing Enhancements

Department: Design, Code and Construction

Amount: \$470,378.93

Revised Amount: \$9,164,324.93

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve to increase contract no. PA1906 for Terminal D Ticketing Enhancements with Swinerton Builders of Dallas, Texas in an amount not to exceed \$470,378.93 for a revised not to exceed contract amount of \$9,164,324.93 and the current contract completion date of January 2, 2027, is not affected by this action; and that the Chief Executive Officer or designee is authorized to execute said contract.

BACKGROUND:

- International passenger traffic at the Airport continues to grow, requiring upgrades to Terminal D's check-in and security screening areas.
- During contract execution, additional required elements were identified, including:
 - Software services and support for the new self-service bag drop units and self-service check-in kiosks installed under this contract.
 - Temporary ticket counters during construction: this action includes baggage portering to move customer bags from the counters to the baggage conveyor drop-off.
 - Temporary relocation of baggage screening machines on the arrivals level and demolition of a concession space to accommodate the machines. The concessionaire will operate from a temporary kiosk until a new permanent location is constructed.

BUSINESS DEVELOPMENT INFORMATION:

- Not Applicable

ADDITIONAL INFORMATION:

- On November 6, 2025, by Resolution No. 2025-11-339, the Airport awarded contract no. PA1906 for Terminal D Ticketing Enhancements to Swinerton Builders of Dallas, Texas.

Fund	Project Number	External Funding Source
Joint Capital Acct	2723202	

Attachments: None

Approvals

Tammy Huddleston, Vice President - Design, Code and Construction	Approved - 3/18/2026
Tracy Barker, Vice President - Procurement and Materials Management	Approved - 3/18/2026
Tamela Burks Lee, Vice President - Business Development	Approved - 3/19/2026
Abel Palacios, Vice President - Finance	Approved - 3/19/2026
Elaine Rodriguez, General Counsel - Legal	Approved - 3/19/2026
Christopher McLaughlin, Chief Executive Officer	New -

Terminal D Ticketing Enhancements

Official Board Action - Consent

Resolution No.:

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: April 2, 2026

**Infrastructure and
Development Committee**

Resolution No.:

Subject: Southgate Mechanical, Electrical, Plumbing and Building/Structural Services

Department: Energy, Transportation, and Asset Management

Amount: \$144,450

Revised Amount: \$13,053,343

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve to increase contract no. PA1453 for Southgate Mechanical, Electrical, Plumbing and Building/Structural Services, with Oshkosh Aerotech, LLC of Roy, Utah, in an amount not to exceed \$144,450, for a revised not to exceed amount of \$13,053,343; the current contract completion date of December 29, 2027 is not affected by this action; and that the Chief Executive Officer or designee is authorized to execute said contract.

BACKGROUND:

- The 19th Street Terminal Link facility, previously managed by a third-party leaseholder, will now be added to the scope of work under this change order, ensuring it receives full maintenance coverage as a Board-owned property.
- This includes comprehensive mechanical, electrical, plumbing, and structural maintenance services, encompassing both preventative and corrective maintenance. Specialized services will also be provided, including the upkeep of the life safety system, sixteen overhead doors, jetting of drain lines in the maintenance and wash bays, and maintenance of the oil-water separator.

BUSINESS DEVELOPMENT INFORMATION:

- Not Applicable

ADDITIONAL INFORMATION:

- On October 3, 2024, by Resolution No. 2024-10-254, the Airport awarded contract no. PA1453 for Southgate Mechanical, Electrical, Plumbing and Building /Structural Services (MEPS), to Oshkosh Aero Tech, LLC of Roy, Utah, formerly JBT Aerotech.

Fund	Project Number	External Funding Source
Operating Fund		

Attachments: None

Approvals

Robert Gray, Vice President - Energy, Transportation, and Asset Management	Approved - 3/18/2026
Tracy Barker, Vice President - Procurement and Materials Management	Approved - 3/18/2026
Tamela Burks Lee, Vice President - Business Development	Approved - 3/19/2026
Abel Palacios, Vice President - Finance	Approved - 3/19/2026
Elaine Rodriguez, General Counsel - Legal	Approved - 3/19/2026
Christopher McLaughlin, Chief Executive Officer	New -

Southgate Mechanical, Electrical, Plumbing and Building/Structural Services

Official Board Action - Consent

Resolution No.:

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: April 2, 2026

**Infrastructure and
Development Committee**

Resolution No.:

Subject: Pest Management Services

Department: Energy, Transportation, and Asset Management

Amount: \$425,000

Revised Amount: \$2,672,452

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve to increase and extend contract no. 7007021 for Pest Management Services with Prime Pest Management of Carrollton, Texas in an amount not to exceed \$425,000 for a revised amount of \$2,672,452 with a revised contract completion date of September 30, 2026; and that the Chief Executive Officer or designee is authorized to execute said contract.

BACKGROUND:

- This action is necessary to increase the number of facilities and services for the remainder of the contract.
- In total, the contract covers 97 facilities with 6,750,388 square feet of routine services.
- In addition, 170 structures with 14,211,526 square feet will have service on an as-needed basis. These structures include garages and other unoccupied facilities.

BUSINESS DEVELOPMENT INFORMATION:

- Not subject to a contract-specific goal (Limited Availability)

ADDITIONAL INFORMATION:

- On June 3, 2021, by Resolution No. 2021-06-110, the Airport awarded contract no. 7007021 for Pest Management Services to Prime Pest Management of Carrollton, Texas.

Fund	Project Number	External Funding Source
Operating Fund		

Attachments: None

Approvals

Robert Gray, Vice President - Energy, Transportation, and Asset Management
Tracy Barker, Vice President - Procurement and Materials Management
Tamela Burks Lee, Vice President - Business Development
Abel Palacios, Vice President - Finance
Elaine Rodriguez, General Counsel - Legal
Christopher McLaughlin, Chief Executive Officer

Approved - 3/18/2026
Approved - 3/18/2026
Approved - 3/19/2026
Approved - 3/19/2026
Approved - 3/19/2026
New -

Pest Management Services

Official Board Action - Consent

Resolution No.:

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: April 2, 2026

**Infrastructure and
Development Committee**

Resolution No.:

Subject: Fabrication and Installation of Signage

Department: Planning

Amount: \$14,000,000

Revised Amount: \$0.00

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve contract no. PA1968, for Fabrication and Installation of Signage with Synergy Signs & Services LLC of Fort Worth, Texas in an amount not to exceed \$14,000,000, for the three-year term of the contract; and that the Chief Executive or designee is authorized to execute said contract

BACKGROUND:

- This action will consolidate two previous contracts into one comprehensive contract to support signage fabrication and installation across the entire Airport campus, including roadways, terminals, and Board facilities.
- This contract replaces expiring contracts that have been in place for two and one-half years, and will provide continued support for stakeholder departments throughout the campus.
- Contract allows for expeditious implementation of individual landside and facilities signage requests on an as-needed basis and the Airport will have no obligation to purchase any quantity under the contract.

BUSINESS DEVELOPMENT INFORMATION:

- In accordance with the Board's SBE Program, the SBE goal for this contract is 5%.
- Synergy Signs & Services has committed to achieving 5% SBE participation utilizing Titos Manufacturing (3%) and Honor Industries (2%).

ADDITIONAL INFORMATION:

- Synergy Signs & Services LLC of Fort Worth, Texas submitted the responsive best value bid.

Fund	Project Number	External Funding Source
Various		

Attachments: None

Approvals

Dillon Pettyjohn, Vice President - Planning

Approved - 3/18/2026

Tracy Barker, Vice President - Procurement and Materials Management

Approved - 3/18/2026

Tamela Burks Lee, Vice President - Business Development

Approved - 3/19/2026

Abel Palacios, Vice President - Finance

Approved - 3/19/2026

Elaine Rodriguez, General Counsel - Legal

Approved - 3/19/2026

Christopher McLaughlin, Chief Executive Officer

New -

Fabrication and Installation of Signage

Official Board Action - Action

Resolution No.:

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: April 2, 2026

**Infrastructure and
Development Committee**

Resolution No.:

Subject: DPS 6 HVAC and BAS Replacement

Department: Design, Code and Construction

Amount: \$2,264,335

Revised Amount: \$0.00

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve contract no. PA2000 for DPS 6 HVAC and BAS Replacement with Fast-Track Construction of Southlake, Texas in an amount not to exceed \$2,264,335 for the 426 calendar-day term of the contract with a start date of April 2026; and that the Chief Executive Officer or designee is authorized to execute said contract.

BACKGROUND:

- Recent assessments indicate that the HVAC system at Department of Public Safety (DPS) Station 6, original to the facility constructed in 2012, requires replacement. DPS Station 6 is not currently connected to the Airport's Building Automation System (BAS).
- The contract provides for replacement of the HVAC system and integration of DPS Station 6 into the Airport's BAS.

BUSINESS DEVELOPMENT INFORMATION:

- In accordance with the Board's SBE Program, the SBE goal for this contract is 18%
- Fast-Trak Construction has committed to achieving 58.53% SBE participation utilizing DUX Commercial, LLC (1.52%), TexTerra Engineering, LLC (1.49%), and Garland Heating & Air Conditioning, Inc. (55.52%)

ADDITIONAL INFORMATION:

- Four bids were received on or before the due date of February 24, 2026.
- Bid tabulation is attached.

Fund	Project Number	External Funding Source
Joint Capital Acct	2726401	

Attachments: PA2000 - DPS 6 HVAC_BAS Replacement Bid Tab

Approvals

Tammy Huddleston, Vice President - Design, Code and Construction	Approved - 3/18/2026
Tracy Barker, Vice President - Procurement and Materials Management	Approved - 3/18/2026
Tamela Burks Lee, Vice President - Business Development	Approved - 3/19/2026
Abel Palacios, Vice President - Finance	Approved - 3/19/2026
Elaine Rodriguez, General Counsel - Legal	Approved - 3/19/2026
Christopher McLaughlin, Chief Executive Officer	New -

**Contract No. PA2000
DPS 6 HVAC/BAS Replacement
Bid Tabulation**

Bidders	Bid Amounts w/Alternate
Fast-Track Construction Southlake, Texas	\$2,264,335
JonesCo General Contractors, LLC Dallas, Texas	\$2,701,857
Gilbert May, Inc. dba Phillips/May Corporation Dallas, Texas	\$2,867,333
Real Network Services, Inc. Dallas, Texas	\$3,462,253.01

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: April 2, 2026

**Infrastructure and
Development Committee**

Resolution No.:

Subject: Terminals A, B & E Grease Interceptor Rehabilitation

Department: Design, Code and Construction

Amount: \$14,205,333

Revised Amount: \$0.00

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve contract no. PA1845 for Terminals A, B, & E Grease Interceptor Rehabilitation with Gilbert May, Inc. dba Phillips/May Corporation of Dallas, Texas in an amount not to exceed \$13,105,333 for the 600 calendar-day term of the contract with a start date of April 2026; and execute change orders to such contract on an as-needed basis, in the aggregate amount not to exceed \$1,100,000; and that the Chief Executive Officer or designee is authorized to execute said contract. Total action amount is 14,205,333.

BACKGROUND:

- Grease interceptors are remote tanks that slow wastewater flow to remove fats and oils from Airport restaurant wastewater, helping prevent sewer blockages, protect infrastructure, and ensure compliance with water quality regulations.
- A recent assessment determined that the grease interceptors at Terminals A, B and E require rehabilitation and capacity upgrades to accommodate future demand.
- The contract will rehabilitate and upsize grease interceptors in all three Terminals, including repairs to existing components and installation of new infrastructure as warranted.

BUSINESS DEVELOPMENT INFORMATION:

- In accordance with the Board's SBE Program, the SBE goal for this contract is 15%
- Phillips/May Corporation, a certified Small Business Enterprise, has committed to achieving 100% through self-performance.

ADDITIONAL INFORMATION:

- Two bids were received on or before the due date of February 2, 2026.
- Bid tabulation is attached.

Fund	Project Number	External Funding Source
Joint Capital Acct	2719901	

Attachments: PA1845 - Terminals A, B & E Grease Interceptor Rehabilitation Bid Tab

Approvals

Tammy Huddleston, Vice President - Design, Code and Construction	Approved - 3/18/2026
Tracy Barker, Vice President - Procurement and Materials Management	Approved - 3/18/2026
Tamela Burks Lee, Vice President - Business Development	Approved - 3/19/2026
Abel Palacios, Vice President - Finance	Approved - 3/19/2026
Elaine Rodriguez, General Counsel - Legal	Approved - 3/19/2026
Christopher McLaughlin, Chief Executive Officer	New -

Terminals A, B & E Grease Interceptor Rehabilitation

Official Board Action - Action

Resolution No.:

**Contract No. PA1845
Terminals A, B & E Grease Interceptor Rehabilitation
Bid Tabulation**

Bidders	Bid Amounts
Gilbert May, Inc. dba Phillips/May Corporation Dallas, Texas	\$13,105,333
W & T Contracting Corporation Grapevine, Texas	\$17,418,200

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: April 2, 2026

**Infrastructure and
Development Committee**

Resolution No.:

Subject: Terminal F and Skylink Station

Department: Design, Code and Construction

Amount: \$300,000,000

Revised Amount: \$2,062,668,141.62

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve an amendment to contract no. 9500834 (PA1032) for Terminal F and Skylink Station with Innovation Next+ of Irving, Texas in an amount not to exceed \$300,000,000, for a revised not to exceed amount of \$2,062,668,141.62. The current contract completion date of August 29, 2028, is not affected by this date; and that the Chief Executive Officer or designee is authorized to execute said contract.

BACKGROUND:

- The original Terminal F Program included the delivery of fifteen domestic gates for Other Airlines targeted for completion in May 2027.
- In 2025, American Airlines and DFW extended the Use and Lease Agreement and agreed to a revised Terminal F Program which changed from an Other Airlines domestic terminal to an American Airlines international capable terminal and increased the overall gate capacity from fifteen to thirty-one gates.
- To implement the new Program, DFW looked for ways to avoid abortive work and delays. DFW revised the execution plan to complete the remaining work in the most time-efficient manner that was in the best interest of the Airport. The revised approach would still enable the opening of ten gates in May 2027, an additional five gates by the end of 2027, and a phased approach to the remaining gates.
- As a result, this action continues to fulfill the overall Terminal F Program by allowing critical remaining elements including, but not limited to, electro-mechanical, fit out, utilities, and apron pavement work to proceed efficiently while minimizing risks to the delivery schedule. In parallel, it enables the design of the Skylink structural column modifications to advance, supporting early construction and overall Program alignment. While this action is an amendment to the contract, it is not a change to the overall Terminal F Program as defined in the Use and Lease Agreement.
- This action is a not-to-exceed amount to ensure the project remains on schedule while we continue to negotiate cost with the contractor. For elements of the remaining scope in which costs are not aligned, the work will be tracked on a Time and Materials basis until an agreement is reached.

BUSINESS DEVELOPMENT INFORMATION:

- Not Applicable

ADDITIONAL INFORMATION:

- On February 1, 2024, by Resolution No. 2024-02-029, the Airport awarded contract no. PA1032 (9500834) for Terminal F and Skylink Station to Innovation Next+ of Irving, Texas.
- This contract was modified on September 4, 2025, by Resolution No. 2025-09-259, November 6, 2025, by Resolution No. 2025-11-338; on December 4, 2025, by Resolution No. 2025-12-363 and again on January 8, 2026 by Resolution No. 2026-01-5.

Fund	Project Number	External Funding Source
Joint Capital Acct	269901	

Terminal F and Skylink Station

Official Board Action - Action

Resolution No.:

Attachments: None

Approvals

Tammy Huddleston, Vice President - Design, Code and Construction
Tracy Barker, Vice President - Procurement and Materials Management
Tamela Burks Lee, Vice President - Business Development
Abel Palacios, Vice President - Finance
Elaine Rodriguez, General Counsel - Legal
Christopher McLaughlin, Chief Executive Officer

Approved - 3/19/2026
Approved - 3/19/2026
Approved - 3/19/2026
Approved - 3/19/2026
Approved - 3/19/2026
New -

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: April 2, 2026

**Infrastructure and
Development Committee**

Resolution No.:

Subject: Enterprise Terminal Mechanical, Electrical, Plumbing and Structural Maintenance

Department: Energy, Transportation, and Asset Management

Amount: \$28,724,791.06

Revised Amount: \$148,387,768.72

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve to increase contract no. PA1880 for Enterprise Terminal Mechanical, Electrical, Plumbing and Structural Maintenance with Real Network Services Inc of Dallas, Texas, in an amount not to exceed \$28,724,791.06 for a revised not to exceed amount of \$148,387,768.72, the current contract completion date of April 10, 2030, is not affected by this action; and that the Chief Executive Officer or designee is authorized to execute said contract.

BACKGROUND:

- This action facilitates the expansion of the base contract's scope to add Terminal A, Terminal A Pier, Terminal C High Gates, Terminal C Pier and E-Cup.
- Services include preventative and corrective maintenance services at these facilities and provides staffing efficiencies and specialized services.
- Facilities assets will be added to the Airport's computerized maintenance management system.

BUSINESS DEVELOPMENT INFORMATION:

- Not Applicable

ADDITIONAL INFORMATION:

- On March 6, 2025, by Resolution No. 2025-03-69, the Airport awarded contract no. PA1880 for Enterprise Terminal Mechanical, Electrical, Plumbing and Structural Maintenance to Real Network Services Inc of Dallas, Texas.

Fund	Project Number	External Funding Source
Various		

Attachments: None

Approvals

Robert Gray, Vice President - Energy, Transportation, and Asset Management	Approved - 3/18/2026
Tracy Barker, Vice President - Procurement and Materials Management	Approved - 3/18/2026
Tamela Burks Lee, Vice President - Business Development	Approved - 3/19/2026
Abel Palacios, Vice President - Finance	Approved - 3/19/2026
Elaine Rodriguez, General Counsel - Legal	Approved - 3/19/2026
Christopher McLaughlin, Chief Executive Officer	New -

Enterprise Terminal Mechanical, Electrical, Plumbing and Structural Maintenance

Official Board Action - Action

Resolution No.:

Operations and Technology Committee Meeting

Tuesday, March 31, 2026

12:32 PM

AGENDA

1. Approve Minutes of the Operations and Technology Committee Meeting of March 3, 2026.

Naveen Bandla

2. Parking Yield Management Update

OPERATIONS AND TECHNOLOGY COMMITTEE

Consent Items for Consideration

- Robert Horton
- O-1. Approve contract no. PA2018 for Regulated Waste Disposal Services with Triumvirate Environmental Services, LLC, of Davie, Florida, in an amount not to exceed \$249,130.34, for the three-year term of the contract with a start date of April 2026; and that the Chief Executive or designee is authorized to executed said contract.

Action Items for Consideration

- Jon Taylor
- O-2. Approve to increase contract no. PA1774 for Unmanned Aerial Systems Detection with Rapid Fire Security Safety of El Paso, Texas in an amount not to exceed \$1,913,104.98 for a revised amount of \$4,453,064.98, the current contract complete date of June 15, 2030 is not affected by this action; and that the Chief Executive Officer or designee is authorized to execute said contract.

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: April 2, 2026

**Operations and Technology
Committee**

Resolution No.:

Subject: Regulated Waste Disposal Services

Department: Environmental Affairs and Sustainability

Amount: \$249,130.34

Revised Amount: \$0.00

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve contract no. PA2018 for Regulated Waste Disposal Services with Triumvirate Environmental Services, LLC, of Davie, Florida, in an amount not to exceed \$249,130.34, for the three-year term of the contract with a start date of April 2026; and that the Chief Executive or designee is authorized to executed said contract.

BACKGROUND:

- Replaces an existing contract that has been in place for three years.
- This contract will provide for disposal of hazardous and non-hazardous wastes in accordance with applicable laws.

BUSINESS DEVELOPMENT INFORMATION:

- No SBE goal determined. (No Availability)

ADDITIONAL INFORMATION:

- Seven bids were received on or before the due date of January 14, 2026, with three non-responsive submissions.
- Bid tabulation is attached.

Fund	Project Number	External Funding Source
Operating Fund		

Attachments: PA2018 - Regulated Waste Disposal Services Bid Tab

Approvals

Robert Horton, Vice President - Environmental Affairs	Approved - 3/18/2026
Tracy Barker, Vice President - Procurement and Materials Management	Approved - 3/18/2026
Tamela Burks Lee, Vice President - Business Development	Approved - 3/19/2026
Abel Palacios, Vice President - Finance	Approved - 3/19/2026
Elaine Rodriguez, General Counsel - Legal	Approved - 3/19/2026
Christopher McLaughlin, Chief Executive Officer	New -

**Contract No. PA2018
Regulated Waste Disposal Services
Bid Tabulation**

Bidders	Bid Amounts
Triumvirate Environmental Services, Inc. Davie, Florida	\$249,130.34
Hazmat Environmental Services, Inc. Colton, California	\$256,325
Enviroserve, Inc. Sandy, Utah	\$296,795
Lone Star Hazmat Response, LLC Tyler, Texas	\$439,483.47

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: April 2, 2026

**Operations and Technology
Committee**

Resolution No.:

Subject: Unmanned Aerial Systems Detection

Department: Department of Public Safety

Amount: \$1,913,104.98

Revised Amount: \$4,453,064.98

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve to increase contract no. PA1774 for Unmanned Aerial Systems Detection with Rapid Fire Security Safety of El Paso, Texas in an amount not to exceed \$1,913,104.98 for a revised amount of \$4,453,064.98, the current contract complete date of June 15, 2030 is not affected by this action; and that the Chief Executive Officer or designee is authorized to execute said contract.

BACKGROUND:

- DFW has deployed Unmanned Aerial Systems (UAS) detection capabilities.
- This action adds additional capabilities to that system that enhance UAS mitigation capabilities, pending certification.
- This technology will further enhance the safety and security of the airport's airspace.

BUSINESS DEVELOPMENT INFORMATION:

- No SBE goal determined. (No Availability)

ADDITIONAL INFORMATION:

- On May 1, 2025, by Resolution No. 2025-05-132, the Airport awarded contract no. PA1774 for Unmanned Aerial Systems Detection to Rapid Fire Security Safety of El Paso, Texas.

Fund	Project Number	External Funding Source
Various		

Attachments: None

Approvals

Jon Taylor, Vice President and Director - Department of Public Safety
Tracy Barker, Vice President - Procurement and Materials Management
Tamela Burks Lee, Vice President - Business Development
Abel Palacios, Vice President - Finance
Elaine Rodriguez, General Counsel - Legal
Christopher McLaughlin, Chief Executive Officer

Approved - 3/18/2026
Approved - 3/18/2026
Approved - 3/19/2026
Approved - 3/19/2026
Approved - 3/19/2026
New -



Finance, Audit and Administration Committee Meeting
Tuesday, March 31, 2026
12:35 PM

AGENDA

- | | | |
|---------------|----|--|
| | 1. | Approve Minutes of the Finance, Audit and Administration Committee Meeting of March 3, 2026. |
| Abel Palacios | 2. | Financial Report |

FINANCE, AUDIT AND ADMINISTRATION COMMITTEE

Consent Items for Consideration

- | | | |
|------------------|------|---|
| Russell Selkirk | F-1. | That the Board hereby finds it in the best interest of the airport that the 2025 UASI-DFW Airport SWAT- Breaching Container Grant Number: 5607201 be operated in FY2026 through Department of Public Safety; and agrees to provide applicable matching funds for 2025 UASI-DFW Airport SWAT- Breaching Container as required by the Homeland Security Grant Program (HSGP) grant application; and agrees and assures that in the event of loss or misuse of the Office of the Governor funds, the funds will be returned to the Office of the Governor in full. Designates the Vice President of Treasury Management or designee as the grantee's authorized official and gives the authorized official the power to apply for, accept, reject, alter, or terminate the grant on behalf of the applicant agency. Designates the Chief Financial Officer or designee as the grantee's financial officer and gives the financial officer the power to submit financial and/or programmatic reports or alter a grant on behalf of the applicant agency. Approves the acceptance of 2025 UASI-DFW Airport SWAT- Breaching Container Grant Number: 5607201 |
| Ron Traw | F-2. | Approve to increase contract no. 7006366 for Credit Card Payment Processing Gateway Services with Windcave, Inc. in an amount not to exceed \$450,000 for a revised not to exceed amount of \$2,143,000 the current contract completion date of November 19, 2026, is not affected by this action; and that the Chief Executive Officer or designee is authorized to execute said contract. |
| Tracy Barker | F-3. | Approve the Chief Executive Officer or designee to enter into an Interlocal Agreement between the Board and the North Central Texas Council of Governments (NCTCOG). |
| Elaine Rodriguez | F-4. | Approve to appoint Brian Butler to the Board of Directors of the Dallas Fort Worth International Airport Public Facility Improvement Corporation. |
| Heath Montgomery | F-5. | Approve contract no. PA1941 for Terminal C Artwork - Piece A3 with Cirrus Collaborative LLC of Fort Worth, Texas in an amount not to exceed \$200,000 with a start date of April 2026; and that the Chief Executive Officer or designee is authorized to execute said contract. |
| Heath Montgomery | F-6. | Approve contract no. PA1942, for Terminal F Artwork - Piece 1 with Masako Miki of Berkeley, California in an amount not to exceed \$2,600,000 with a start date of April 2026; and that the Chief Executive Office or designee is authorized to execute said contract. |
| Cyril Puthoff | F-7. | Approve contract no. PA2075 for Communication Skills Training with The Bergerac Group of Richardson, Texas in an amount not to exceed \$390,675 for the three-year term of the contract with a start date of April 2026; and that the Chief Executive Officer or designee is authorized to execute said contract. |

Action Items for Consideration

Milton De la Paz

F-8.

Approve contract no. PA2102, for Cargo Community Subscription System with Nallian, NV of Machelen, Belgium, in an amount not to exceed \$2,626,569.28 for the three-year term of the contract with a start date of April 2026; and that the Chief Executive Office or designee is authorized to execute said contract.

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: April 2, 2026

**Finance, Audit, and
Administration Committee**

Resolution No.:

Subject: 2025 UASI-DFW Airport SWAT- Breaching Container

Department: Treasury Management

Amount:

Revised Amount:

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

That the Board hereby finds it in the best interest of the airport that the 2025 UASI-DFW Airport SWAT- Breaching Container Grant Number: 5607201 be operated in FY2026 through Department of Public Safety; and agrees to provide applicable matching funds for 2025 UASI-DFW Airport SWAT- Breaching Container as required by the Homeland Security Grant Program (HSGP) grant application; and agrees and assures that in the event of loss or misuse of the Office of the Governor funds, the funds will be returned to the Office of the Governor in full. Designates the Vice President of Treasury Management or designee as the grantee's authorized official and gives the authorized official the power to apply for, accept, reject, alter, or terminate the grant on behalf of the applicant agency. Designates the Chief Financial Officer or designee as the grantee's financial officer and gives the financial officer the power to submit financial and/or programmatic reports or alter a grant on behalf of the applicant agency. Approves the acceptance of 2025 UASI-DFW Airport SWAT- Breaching Container Grant Number: 5607201

BACKGROUND:

- The objective of this grant is to fund the procurement of a 40-foot breaching container for the DFW Airport SWAT teams.
- This grant allows the Airport to use its normal procurement procedures and to be reimbursed with grant funds.

BUSINESS DEVELOPMENT INFORMATION:

- Not subject to a contract-specific goal. (Grants except those subject to local, state or federal regulations)

ADDITIONAL INFORMATION:

Fund	Project Number	External Funding Source
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Attachments: None

Approvals

Russell Selkirk, Vice President - Treasury Management
Tamela Burks Lee, Vice President - Business Development
Abel Palacios, Vice President - Finance
Elaine Rodriguez, General Counsel - Legal
Christopher McLaughlin, Chief Executive Officer

Approved - 3/18/2026
Approved - 3/19/2026
Approved - 3/19/2026
Approved - 3/19/2026
New -

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: April 2, 2026

**Finance, Audit, and
Administration Committee**

Resolution No.:

Subject: Credit Card Payment Processing Gateway Services

Department: Finance

Amount: \$450,000

Revised Amount: \$2,143,000

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve to increase contract no. 7006366 for Credit Card Payment Processing Gateway Services with Windcave, Inc. in an amount not to exceed \$450,000 for a revised not to exceed amount of \$2,143,000 the current contract completion date of November 19, 2026, is not affected by this action; and that the Chief Executive Officer or designee is authorized to execute said contract.

BACKGROUND:

- Payment Processing Gateway Services are an essential service directly tied to one of the Airport's primary revenue streams, enabling the secure processing of customer parking transactions.
- Windcave processes these transactions between the Airport and JPMorgan Chase Bank.
- This increase in contract capacity is to account for the increase in the Airport's overall growth in prepaid parking transaction volume.

BUSINESS DEVELOPMENT INFORMATION:

- The annual goal for the Historical SBE Program is 20%.
- Not subject to a contract-specific goal. (Historical Government Code Exemption)

ADDITIONAL INFORMATION:

- In October 2016, the Airport staff awarded contract no. 7006366, for Credit Card Payment Processing Gateway Services to Windcave, Inc., of Los Angeles, California.
- The contract was modified on March 7, 2024, by Resolution No. 2024-03-070; and again on June 5, 2025, by Resolution No. 2025-06-183.

Fund	Project Number	External Funding Source
Operating Fund		

Attachments: None

Approvals

Abel Palacios, Vice President - Finance	Approved - 3/17/2026
Tracy Barker, Vice President - Procurement and Materials Management	Approved - 3/18/2026
Tamela Burks Lee, Vice President - Business Development	Approved - 3/19/2026
Abel Palacios, Vice President - Finance	Approved - 3/19/2026
Elaine Rodriguez, General Counsel - Legal	Approved - 3/19/2026
Christopher McLaughlin, Chief Executive Officer	New -

Credit Card Payment Processing Gateway Services

Official Board Action - Consent

Resolution No.:

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: April 2, 2026

**Finance, Audit, and
Administration Committee**

Resolution No.:

Subject: Interlocal Agreement with North Central Texas Council of Governments

Department: Procurement and Materials Management

Amount: \$0.00

Revised Amount: \$0.00

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve the Chief Executive Officer or designee to enter into an Interlocal Agreement between the Board and the North Central Texas Council of Governments (NCTCOG).

BACKGROUND:

- Enter into an Interlocal Agreement with the North Central Texas Council of Governments (NCTCOG) to purchase goods and services off of NCTCOG contracts.
- The agreement provides a vehicle for the Airport to purchase future goods and services.
- It also allows NCTCOG to utilize airport contracts that are mutually beneficial.

BUSINESS DEVELOPMENT INFORMATION:

- Not Applicable

ADDITIONAL INFORMATION:

- Texas Government Code, Chapter 791, and Subchapter F, Chapter 271, Texas Local Government Code, Section 271.102 authorizes a local government to participate in a cooperative purchasing program with another local government or local cooperative organization. A local government that purchases goods and services pursuant to a cooperative purchasing program with another local government satisfies the requirement of the local government to seek competitive bids for the purchase of goods and services.

Fund	Project Number	External Funding Source
Various		

Attachments: None

Approvals

Tracy Barker, Vice President - Procurement and Materials Management
Tamela Burks Lee, Vice President - Business Development
Abel Palacios, Vice President - Finance
Elaine Rodriguez, General Counsel - Legal
Christopher McLaughlin, Chief Executive Officer

Approved - 3/18/2026
Approved - 3/19/2026
Approved - 3/19/2026
Approved - 3/19/2026
New -

Interlocal Agreement with North Central Texas Council of Governments

Official Board Action - Consent

Resolution No.:

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: April 2, 2026

**Finance, Audit, and
Administration Committee**

Resolution No.:

Subject: Appointment of Brian Butler to the Public Facility Improvement Corporation Board of Directors

Department: Legal

Amount:

Revised Amount:

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve to appoint Brian Butler to the Board of Directors of the Dallas Fort Worth International Airport Public Facility Improvement Corporation.

BACKGROUND:

- Appoint Brian Butler, Executive Vice President and Chief Financial Officer, to the Board of Directors of the Dallas Fort Worth International Airport Public Facility Improvement Corporation (PFIC) to fill the seat vacated by Christopher Poinatte who retired in March 2026.
- The members of the four-member PFIC Board of Directors are appointed by the Dallas Fort Worth International Airport Board.
- The PFIC Board's current members are:
 - Chris McLaughlin, Chief Executive Officer
 - Ken Buchanan, Executive Vice President and Chief Revenue Officer
 - Mohamed Charkas, Executive Vice President and Chief Development and Infrastructure Officer

BUSINESS DEVELOPMENT INFORMATION:

- Not Applicable

ADDITIONAL INFORMATION:

Fund	Project Number	External Funding Source
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Attachments: None

Approvals

Elaine Rodriguez, General Counsel - Legal	Approved - 3/17/2026
Tamela Burks Lee, Vice President - Business Development	Approved - 3/19/2026
Abel Palacios, Vice President - Finance	Approved - 3/19/2026
Elaine Rodriguez, General Counsel - Legal	Approved - 3/19/2026
Christopher McLaughlin, Chief Executive Officer	New -

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: April 2, 2026

**Finance, Audit, and
Administration Committee**

Resolution No.:

Subject: Terminal C Artwork - Piece A3

Department: Communications and Marketing

Amount: \$200,000

Revised Amount: \$0.00

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve contract no. PA1941 for Terminal C Artwork - Piece A3 with Cirrus Collaborative LLC of Fort Worth, Texas in an amount not to exceed \$200,000 with a start date of April 2026; and that the Chief Executive Officer or designee is authorized to execute said contract.

BACKGROUND:

- To procure a piece of art, including one year of maintenance.
- The DFW public art program will continue its legacy of installing memorable, engaging and quality public art to enhance the travel experience for customers.
- This work is a sculptural installation inspired by the Trinity River's path through Fort Worth, symbolizing connections movement and confluence. It metaphorically mirrors the airport as a point of convergence, where journeys begin and return and where sky meets earth.
- This work will be installed in the Terminal C baggage claim area in one of three new rotational art exhibits dedicated to local and regional artists.

BUSINESS DEVELOPMENT INFORMATION:

- No SBE goal determined. (Local Government Code 252.022)

ADDITIONAL INFORMATION:

- This is a Sole Source.

Fund	Project Number	External Funding Source
Joint Capital Acct	2690851	

Attachments: None

Approvals

Heath Montgomery, Vice President - Communications and Marketing
Tracy Barker, Vice President - Procurement and Materials Management
Tamela Burks Lee, Vice President - Business Development
Abel Palacios, Vice President - Finance
Elaine Rodriguez, General Counsel - Legal
Christopher McLaughlin, Chief Executive Officer

Approved - 3/17/2026
Approved - 3/18/2026
Approved - 3/19/2026
Approved - 3/19/2026
Approved - 3/19/2026
New -

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: April 2, 2026

**Finance, Audit, and
Administration Committee**

Resolution No.:

Subject: Terminal F Artwork - Piece 1

Department: Communications and Marketing

Amount: \$2,600,000

Revised Amount: \$0.00

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve contract no. PA1942, for Terminal F Artwork - Piece 1 with Masako Miki of Berkeley, California in an amount not to exceed \$2,600,000 with a start date of April 2026; and that the Chief Executive Office or designee is authorized to execute said contract.

BACKGROUND:

- To procure a piece of art, including one year of maintenance.
- The DFW public art program will continue its legacy of installing memorable, engaging and quality public art to enhance the travel experience for customers.
- This large-scale sculpture will be a focal centerpiece in the new Terminal F central atrium area.
- The artwork will be instantly recognizable to anyone visiting the North Texas region, allowing the piece to be elevated as an iconic piece of public art. It will not only be a beautiful attraction to the area, but will also serve as an important wayfinding space for travelers meeting up in the terminal.

BUSINESS DEVELOPMENT INFORMATION:

- No SBE goal determined. (Local Government Code 252.022)

ADDITIONAL INFORMATION:

- This is a Sole Source.

Fund	Project Number	External Funding Source
Joint Capital Acct	2699001	

Attachments: None

Approvals

Heath Montgomery, Vice President - Communications and Marketing	Approved - 3/17/2026
Tracy Barker, Vice President - Procurement and Materials Management	Approved - 3/18/2026
Tamela Burks Lee, Vice President - Business Development	Approved - 3/19/2026
Abel Palacios, Vice President - Finance	Approved - 3/19/2026
Elaine Rodriguez, General Counsel - Legal	Approved - 3/19/2026
Christopher McLaughlin, Chief Executive Officer	New -

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: April 2, 2026

**Finance, Audit, and
Administration Committee**

Resolution No.:

Subject: Communication Skills Training

Department: People Experience and Culture

Amount: \$390,675

Revised Amount: \$0.00

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve contract no. PA2075 for Communication Skills Training with The Bergerac Group of Richardson, Texas in an amount not to exceed \$390,675 for the three-year term of the contract with a start date of April 2026; and that the Chief Executive Officer or designee is authorized to execute said contract.

BACKGROUND:

- The Learning and Development team uses The Bergerac Group's suite of classes to offer communication skills training for all levels of DFW employees. The signature program, PowerTalk, has been successfully offered at DFW since 2014, providing a consistent and proven foundation for our learners.
- Building on this strong foundation, the expanded offerings now include Talk Essentials, designed for emerging leaders and employees who are developing confidence and clarity in everyday workplace communication, and Leader Talk, an advanced course for experienced leaders who want to elevate their executive presence, storytelling, and presentation skills.
- Together, these courses provide a scalable, progressive learning pathway—from foundational communication skills to advanced leadership communication—while maintaining a consistent methodology across the organization. The classes emphasize best practices, hands-on practice, and individualized feedback, ensuring participants can immediately apply what they learn on the job.
- Services will be ordered on an as-needed basis and the Airport is not obligated to purchase any specific quantity under the contract.

BUSINESS DEVELOPMENT INFORMATION:

- No SBE Goal determined. (No Availability)

ADDITIONAL INFORMATION:

- This contract is being procured as a professional service.

Fund	Project Number	External Funding Source
Operating Fund		

Attachments: None

Approvals

Cyril Puthoff, Vice President - People Experience and Culture	Approved - 3/18/2026
Tracy Barker, Vice President - Procurement and Materials Management	Approved - 3/18/2026
Tamela Burks Lee, Vice President - Business Development	Approved - 3/19/2026
Abel Palacios, Vice President - Finance	Approved - 3/19/2026
Elaine Rodriguez, General Counsel - Legal	Approved - 3/19/2026

Communication Skills Training

Official Board Action - Consent

Resolution No.:

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: April 2, 2026

**Finance, Audit, and
Administration Committee**

Resolution No.:

Subject: Cargo Community Subscription System

Department: Air Service Development and Cargo

Amount: \$2,626,569.28

Revised Amount: \$0.00

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve contract no. PA2102, for Cargo Community Subscription System with Nallian, NV of Machelen, Belgium, in an amount not to exceed \$2,626,569.28 for the three-year term of the contract with a start date of April 2026; and that the Chief Executive Office or designee is authorized to execute said contract.

BACKGROUND:

- This contract provides training and consulting services, as well as software as a tool in provision of such professional services.
- Replaces a contract implemented in FY2020.
- Over 250 trucking companies and freight forwarders trained and signed onto the program.
- Reduces wait times, congestion, and emissions from idling trucks at DFW cargo areas.

BUSINESS DEVELOPMENT INFORMATION:

- No SBE Goal determined. (No Availability)

ADDITIONAL INFORMATION:

- This contract was procured as a professional service.

Fund	Project Number	External Funding Source
Operating Fund		

Attachments: None

Approvals

Milton De la Paz, Vice President - Air Service Development and Cargo
Tracy Barker, Vice President - Procurement and Materials Management
Tamela Burks Lee, Vice President - Business Development
Abel Palacios, Vice President - Finance
Elaine Rodriguez, General Counsel - Legal
Christopher McLaughlin, Chief Executive Officer

Approved - 3/17/2026
Approved - 3/18/2026
Approved - 3/19/2026
Approved - 3/19/2026
Approved - 3/19/2026
New -



Revenue Management and Customer Experience Committee Meeting
Tuesday, March 31, 2026
12:38 PM

AGENDA

1. Approve Minutes of the Revenue Management and Customer Experience Committee Meeting of March 3, 2026.

REVENUE MANAGEMENT AND CUSTOMER EXPERIENCE COMMITTEE

Consent Items for Consideration

- | | | |
|------------------|------|--|
| Sharon McCloskey | R-1. | Approve contract no. PA1991 for Restroom Scent HVAC Diffusion System with Air Aroma USA Dist LLC of New York, New York in an amount not to exceed \$472,400 for the five-year term of the contract with a start date of May 2026; and that the Chief Executive Officer or designee is authorized to execute said contract. |
| Sharon McCloskey | R-2. | Approve to enter into a Reimbursement Agreement with Customs and Border Protection for reimbursement of certain costs related to equipment and installation required for the performance of the Federal Inspection Service (FIS) facility located in Terminal D, in an amount not to exceed \$142,312.50. |

Action Items for Consideration

- | | | |
|------------------|------|---|
| Sharon McCloskey | R-3. | Approve contract no. PA2030 for Janitorial Paper Products with Veritiv Operating Company of Carrollton, Texas in an amount not to exceed \$1,491,295.60, for the five-year term of the contract with a start date of April 2026; and that the Chief Executive Officer or designee is authorized to execute said contract. |
|------------------|------|---|

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: April 2, 2026

**Revenue Management and
Customer Experience
Committee**

Resolution No.:

Subject: Restroom Scent HVAC Diffusion System

Department: Customer Experience

Amount: \$472,400

Revised Amount: \$0.00

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve contract no. PA1991 for Restroom Scent HVAC Diffusion System with Air Aroma USA Dist LLC of New York, New York in an amount not to exceed \$472,400 for the five-year term of the contract with a start date of May 2026; and that the Chief Executive Officer or designee is authorized to execute said contract.

BACKGROUND:

- Award a new contract for implementation of HVAC scent diffusion systems in newly renovated restrooms on the airside of DFW Airport's terminals.
- The systems will be installed in restrooms throughout the five-year contract period as newly renovated restrooms become available.
- Demonstrations and research conducted determined that scent can help increase customer perception of the restroom experience, in addition to cleanliness and condition of the restroom.
- The contractor will supply, install and maintain the HVAC scent diffusion system for the duration of the contract.

BUSINESS DEVELOPMENT INFORMATION:

- Not subject to a contract-specific goal (Limited Availability)

ADDITIONAL INFORMATION:

- Three proposals were received on or before the due date of December 3, 2025.

Fund	Project Number	External Funding Source
Operating Fund		

Attachments: None

Approvals

Sharon McCloskey, Vice President - Customer Experience	Approved - 3/18/2026
Tracy Barker, Vice President - Procurement and Materials Management	Approved - 3/18/2026
Tamela Burks Lee, Vice President - Business Development	Approved - 3/19/2026
Abel Palacios, Vice President - Finance	Approved - 3/19/2026
Elaine Rodriguez, General Counsel - Legal	Approved - 3/19/2026
Christopher McLaughlin, Chief Executive Officer	New -

Restroom Scent HVAC Diffusion System

Official Board Action - Consent

Resolution No.:

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: April 2, 2026

**Revenue Management and
Customer Experience
Committee**

Resolution No.:

Subject: Reimbursement Agreement with Customs and Border Protection

Department: Customer Experience

Amount: \$142,312.50

Revised Amount: \$0.00

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve to enter into a Reimbursement Agreement with Customs and Border Protection for reimbursement of certain costs related to equipment and installation required for the performance of the Federal Inspection Service (FIS) facility located in Terminal D, in an amount not to exceed \$142,312.50.

BACKGROUND:

- The Airport and Customs and Border Protection (CBP) entered into an on-airport lease, effective January 1, 2019, for space and services needed to provide federal inspection services at DFW Airport.
- This action will provide the purchase, installation, and maintenance of technology infrastructure upgrades for 75 passport readers throughout the Customs and Border Protection area, such as primary, secondary, and baggage inspection.
- The Airport's lease responsibilities include reimbursement to CBP for these costs.

BUSINESS DEVELOPMENT INFORMATION:

- Not subject to the Board's Business Development Program Policies. (Reimbursement to Federal Agency)

ADDITIONAL INFORMATION:

- All multi-year equipment maintenance and related cost commitments by the Airport, are subject to annual funding by the Airport Board, and annual budget approval by the City Councils of Dallas and Fort Worth.

Fund	Project Number	External Funding Source
DFW Capital Acct	2728701	

Attachments: None

Approvals

Sharon McCloskey, Vice President - Customer Experience
Tamela Burks Lee, Vice President - Business Development
Abel Palacios, Vice President - Finance
Elaine Rodriguez, General Counsel - Legal
Christopher McLaughlin, Chief Executive Officer

Approved - 3/18/2026
Approved - 3/19/2026
Approved - 3/19/2026
Approved - 3/19/2026
New -

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: April 2, 2026

**Revenue Management and
Customer Experience
Committee**

Resolution No.:

Subject: Janitorial Paper Products
Department: Customer Experience
Amount: \$1,491,295.60

Revised Amount: \$0.00

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve contract no. PA2030 for Janitorial Paper Products with Veritiv Operating Company of Carrollton, Texas in an amount not to exceed \$1,491,295.60, for the five-year term of the contract with a start date of April 2026; and that the Chief Executive Officer or designee is authorized to execute said contract.

BACKGROUND:

- The contract provides janitorial paper products for the custodial vendors to utilize to service the restrooms within the terminal and non-terminal facilities.

BUSINESS DEVELOPMENT INFORMATION:

- Not subject to a contract-specific goal. (Goods/ Finished Products)

ADDITIONAL INFORMATION:

- 15 bids were received on or before the due date of February 2, 2026, with nine non-responsive submissions.
- Bid tabulation attached.

Fund	Project Number	External Funding Source
Operating Fund		

Attachments: PA2030 - Janitorial Paper Products Bid Tab

Approvals

Sharon McCloskey, Vice President - Customer Experience	Approved - 3/18/2026
Tracy Barker, Vice President - Procurement and Materials Management	Approved - 3/18/2026
Tamela Burks Lee, Vice President - Business Development	Approved - 3/19/2026
Abel Palacios, Vice President - Finance	Approved - 3/19/2026
Elaine Rodriguez, General Counsel - Legal	Approved - 3/19/2026
Christopher McLaughlin, Chief Executive Officer	New -

**Contract No. PA2030
Janitorial Paper Products
Bid Tabulation**

Bidders	Bid Amounts
Vertiv Operating Company Carrollton, Texas	\$1,491,295.60
Ferguson Enterprises, LLC dba Ferguson Facilities Supply Lewisville, Texas	\$1,527,179.80
Torrez Paper Company Farmers Branch, Texas	\$1,533,549.70
Network Services Company dba Network Distribution Schaumburg, Illinois	\$1,562,223.50
Mid-States Services, Inc. Fort Worth, Texas	\$1,602,944.70
M.A.N.S. Distributors, Inc. Carrollton, Texas	\$1,613,084.80